

This past year will be remembered as an especially momentous period in the history of the Human Services Center. Far-reaching opportunities were created when HSC's board of directors passed a resolution to become an affiliate of St. Francis Hospital of New Castle. Through this affiliation, the Human Services Center and St. Francis Hospital have agreed, in essence, to share resources, avoid duplication, and expand behavioral health care services to the region. A unified behavioral health care system will be created which will draw upon the expertise of both institutions. While we have just begun the task of developing the details of the affiliation, we are convinced that we are going in the right direction and that the beneficiaries of this affiliation will ultimately be the community we serve.

Dennis W. Nebel, Psy. D.  
Executive Director

### HSC is...

...a comprehensive community mental health center that employs 175 behavioral health care professionals and support personnel. We are the region's largest provider of outpatient mental health services.

Our staff is represented by AFSC-ME 2902 which has collaborated with the Center to engage in mutual problem solving, preserve and promote the well-being of our employees, and enhance the quality of our services.

The clinical staff is comprised of licensed social workers and psychologists, board certified psychiatrists, master's level therapists, and psychiatric nurses.

The Center has received numerous awards and legislative citations and was a recipient of the Lawrence County Chamber of Commerce's "Business of the Year" award in 1997.

The Center has the most comprehensive array of housing options of any community mental health center in Western Pennsylvania. A National Award of Merit was given to HSC by the National Association of Housing and Redevelopment Officials for its SRO Housing program.

By providing community based care for individuals with serious mental illness and thereby avoiding long and expensive stays in state mental institutions, the Center has saved taxpayers millions of dollars each year.

HSC organizes educational programs, develops support groups, participates in health fairs, makes presentations to community groups, and distributes information on a wide variety of mental health topics.

The Center has assumed a leadership position within the county to pursue programs that enhance the quality of life of area residents.



Dennis W. Nebel, Psy. D.  
Executive Director

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An affiliate of St. Francis Hospital of New Castle

130 W. North St.  
New Castle, Pennsylvania 16101



# A period of far-reaching opportunities for the Human Services Center

ANNUAL REPORT • FISCAL YEAR 1999-2000



## A Summary of Services Provided by HSC for Fiscal Year '99-'00

Mental Health Assessments .....	1,253		
Mobile Crisis Services (provided in the community) .....	540 hrs.		
Telephone Crisis Services .....	407 hrs.		
Emergency Cases .....	296		
Intensive Case Management for Adults .....	180 adults served;	7,674 hrs. of service	
for Children .....	165 children served;	10,690 hrs. of service	
Resource Case Management for Adults .....	206 adults served;	2,315 hrs. of service	
for Children .....	59 children served;	1,311 hrs. of service	
Child & Family Outpatient Services .....	341 served;	1,933 hrs. of service	
Adult Outpatient Services .....	711 served;	4,572 hrs. of service	
Medical Services for Adults .....	1,329 served;	5,991 hrs. of service	
Medical Services for Children .....	538 served;	1,169 hrs. of service	
Adolescent Day Treatment Services .....	83 served;	3,758 days of service	
Children's Day Treatment Services .....	21 served;	1,769 days of service	
Family Based Services .....	107 families served;	4,793 hrs. of service	
Wraparound Services .....	62 children served;	11,740 hrs. of service	
Student Assistance Program Assessments .....	735 hrs.		
Consultation .....	607 hrs.		
Psycho./Educational Training .....	178 hrs.		
Supported Housing Services .....	234 adults served;	2,017 days of service	
Community-Hosp. Integration Program for chronically mentally ill clients .....	9 clients;	3,206 days of service	
Community Residential Rehabilitation .....	39 adults served;	8,942 days of service	
Other long-term Housing Services .....	78 clients served;		
Mental Retardation Services Case Management .....	360 clients served;	5,170 hrs. of service	
Early Intervention .....	107 children served;	673 hrs. of service	
Family Support Services .....	282 clients served		



### Fiscal Year Ending 6-30-00

Income	\$	%
Federal/State/County	3,146,984	52.00
Medical Assistance	2,697,614	44.58
Third-Party Payors	311,959	5.16
Private Pay	89,141	1.47
Rentals	199,795	3.30
Contributions	15,644	0.26
Miscellaneous	250,218	4.13
Contractual Allowances	(659,933)	(10.90)
	\$6,051,422	100.00
Expenses	\$	%
Children & Family Services	1,439,702	24.04
Residential Programs	983,380	16.42
Resource Case Management	169,061	2.82
Intensive Case Management	877,399	14.65
Emergency (Crisis) Services	96,279	1.61
Adult Outpatient Services	267,440	4.47
Adult Medical Services	430,862	7.19
Mental Retardation Programs	621,052	10.37
Consultation & Education	136,180	2.27
Other Programs & Services	430,511	7.19
Administrative Services	462,297	7.72
Miscellaneous	75,000	1.25
	\$ 5,989,163	100.00
Excess revenues over expenses	62,259	

## for Fiscal 1999-2000 New and Expanded Program Development

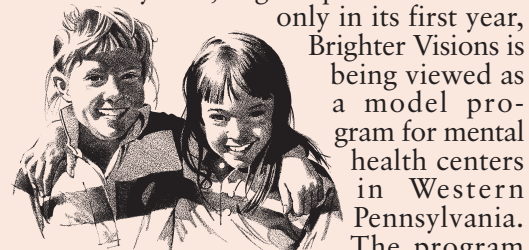
HSC expanded its use of the Ellwood City Uni-Center by providing additional services to residents of the Ellwood area. The Ellwood City Uni-Center, which is owned and operated by HSC, provides office space to six additional agencies which operate out of the Uni-Center.

Contracts were established with two new psychiatrists, Dr. Suzanne Lucot and Dr. Timothy Schneider. Drs. Lucot and Schneider will provide psychiatric services for HSC and through the private practices of Dr. Richardson and Dr. Matta, respectively.

Grant funds secured by State Representative, Frank LaGrotta, enabled the Center to implement a violence

prevention program for Ellwood City Area Schools.

Brighter Visions, a collaborative effort between HSC and the New Castle School System, began operations. While



only in its first year, Brighter Visions is being viewed as a model program for mental health centers in Western Pennsylvania. The program is based in Ben Franklin Jr. High School and provides intensive mental health treatment for children ages 6-12. A certified teacher is also assigned to the program.

A summer therapeutic activities program was organized for children and adolescents who needed a structured, therapeutic environment over the summer months. Fifteen children/adolescents participated in the program.

A series of eight seminars was organized in the spring. Those seminars were intended for professionals in the behavioral health field and were co-sponsored by HSC, Western Psychiatric Institute and Clinic, and the University of Pittsburgh's School of Social Work.

Additional beds were added to the Center's Habitat Program which provides transitional living arrangements for HSC clients.

A support group for family members of Alzheimer's Disease victims was organized in collaboration with Silver Oaks Nursing Center, Challenges - Options in Aging, and the Alzheimer's Association of Greater Youngstown.

The USDA awarded a Rural Business Enterprise Grant of \$46,818 to HSC to continue to provide vocational opportunities for individuals with developmental disabilities. The funds will be used to support the Westfield Cooperative, a client-run organization that is engaged in a number of business ventures at Westfield.

The Center received notification that it will receive \$707,812 in HUD funds to develop a group home for homeless adults with a history of mental illness. The grant will also provide supportive services for three years.



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