

1963 - 2013

Celebrating 50 Years

of Transforming Mental Health Care



A Year in Review 2011-2012 Annual Report

As I prepare these comments, we approach the 50th anniversary of the Human Services Center. A full half century of providing services in this region to thousands of individuals and families who suffer, and have suffered, from a broad array of psychiatric difficulties. Much work has been done, much more to be accomplished.

In my over three decades of employment in community mental health, both as a clinical psychologist and as an administrator, I have observed little that compares with the effects of empowerment on those we serve. I strongly believe there really has never been a better time in man's history to suffer from serious mental illness.

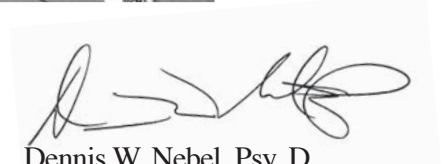
A rich array of treatments exist that include medications, counseling, case management, residential services, and vocational opportunities that are highly impactful when provided together, in concert. However, where applicable and appropriate, I have been astounded by the impact (in addition to these services) of placing people in charge of their lives! It sounds almost too simplistic...Doesn't it? What I have observed is that when this occurs, people take charge in a refreshing, dignified way.

In our Fairweather Lodge programs, the residents take extra care of their living environments, and oftentimes, in ways those of us who

are "mental health professionals" would never have predicted. At HSC we all take pride in the fruits of our respective clinical efforts.



Those we serve can take great pride in what they have accomplished as well. Happy 50th Anniversary HSC!



Dennis W. Nebel, Psy. D.
Executive Director

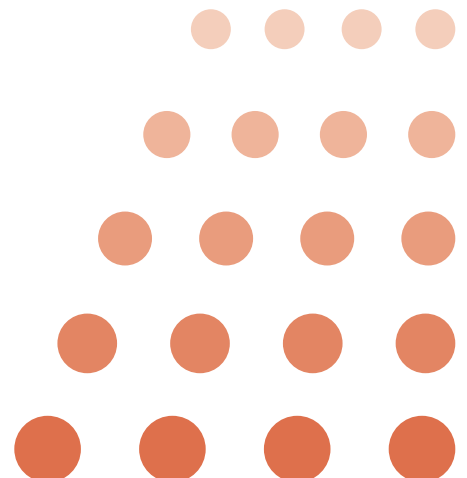
Of special note:

- HSC's Fisher Building was recognized by the U.S. Department of Environmental Protection as an Energy Star building.
- HSC supervisors delivered presentations at statewide and national conferences on HSC's award winning Fairweather Lodge Program
- HSC provided laptop computers to case managers and crisis workers enabling staff to enter and retrieve data from the field. (A capacity building grant the Stanton Farm Foundation provided financial assistance for this project.)

- HSC completed the 5th year of collaborating with UPMC's Western Psychiatric Institute and Clinic to provide staff development programs for HSC employees as well as other social service agencies. Over the past 5 years, 1,090 people attended 40 seminars on a variety of behavioral health topics. (WPIC considers this collaboration as a model for mental health centers in Western Pennsylvania.)

- The Society for Environmentally Responsible Facilities (SERF) certified the Center's North Street apartment building. (The Center has the only SERF certified building in the Commonwealth of Pennsylvania.)

- HSC completed phase one of a four phase renovation effort at the Center's Fisher Building. A new reception area and waiting room were created, common areas were renovated, and new restrooms were constructed.
- Quest, a psychiatric rehabilitation program for adults, began formal programming in New Castle and Ellwood City.



Fiscal Year ended 6-30-12

(unaudited)



Summary of Services for Fiscal Year '11 - '12

Mental Health Assessments	4,532	
Mobile Crisis Services	705	episodes
Telephone Crisis Services	2,220	episodes
Walk-In Crisis Services	348	episodes
Emergency Cases (hospitalizations)	117	episodes
Blended Case Management		
for Adults	375	adults served (14,884 hrs. of service)
for Children	331	children served (15,423 hrs. of service)
Outpatient Services		
for Adults	1,312	served (7,023 hrs. of service)
for Children & Families	459	served (2,455 hrs. of service)
Medical Services		
for Adults	2,718	served (5,285 hrs. of service)
for Children	666	served (1,094 hrs. of service)
Mobile Medication Services	104	adults served (6,498 hrs. of service)
Adolescent Partial Hospitalization	35	served (10,723 hrs. of service)
Children's Partial Hospitalization	38	served (10,760 hrs. of service)
Family Based Services	55	families served (8,557 hrs. of service)
Peer Support Services	35	adults served (2,150 hrs. of service)
Psychiatric Rehabilitation Services	113	adults served (5,422 hrs. of service)
Student Assistance Program	680	Assessments / Consultations / Core Team Mtgs
Development Disability Services		
Adult Services	463	adults served (11,235 hrs. of service)
Family Support Services	162	clients served
Early Intervention	164	children served (5,040 hrs. of service)
Residential Services		
Supportive Housing Services	73	adults served (20,088 days of service)
Fairweather Lodge (Residences)	41	adults served (9,757 days of service)
Westfield Group Home	9	adults served (2,907 days of service)
Caritas Group Home	11	adults served (4,015 days of service)
Edgewood Group Home	39	adults served (3,970 days of service)

Revenues

	\$	%
Federal/State/County	3,970,744	34.69
Medical Assistance	8,699,884	76.01
Third-Party Payors	440,652	3.85
Private Pay	149,881	1.31
Rentals	459,489	4.01
Contributions	111,052	0.97
Miscellaneous	115,481	1.01
Contractual Allowances	(2,501,574)	(21.86)
	11,445,609	100.00

Expenditures

	\$	%
Children & Family Services	1,882,935	16.68
Residential Programs	2,762,378	24.47
Blended Case Management	1,601,864	14.19
Emergency & Crisis Services	136,288	1.21
Adult Outpatient Services	811,559	7.19
Adult Medical Services	1,206,342	10.69
Intellectual & Developmental		
Disabilities Services	1,033,783	9.16
Consultation & Education	137,207	1.22
Other Programs & Services	533,806	4.73
Administrative Case		
Management	897,291	7.95
Miscellaneous	286,601	2.54
	11,290,055	100.00

Revenues in excess of expenses **155,554**

Board of Directors

Marvin Leppy President	Frank Aloï Douglas Danko John DeCaro, Ph.D.
Paul Lynch, Esq. Vice President	Joseph Gabriel, CPA David Gettings, CPA Jeff Grossman
George Stefanis, R.Ph. Secretary	Walter Luikart Gary Lynch, Esq. Robert McGann, D.O.
Jon Kosior Treasurer	Susan Miller Georgia Ross Philip Schaville, O.D. P.C.
Dennis Nebel, Psy. D. Executive Director	Thomas Shumaker Linda Speed Fred Stoner, M.D.



Human Services Center

Professionals in Behavioral Health Care

A United Way Agency

130 W. North St.
New Castle, Pennsylvania 16101

724-658-3578
Fax 724-654-6627
humanservicescenter.net

